

LIVE CHAT.

Customer service.
Lead generation.
All in one simple tool.

A chat application that enables organizations to stay connected in real-time to their customers and users for both lead generation and customer support.



Live Chat

- Instant connect
- Enhanced interactions
- Easy deployment



FEATURES

- Channelize queries to the right teams
- Access Live Chat on-the-go, even from your mobile device
- Record every customer interaction
- Send chat transcript to offline helpdesk

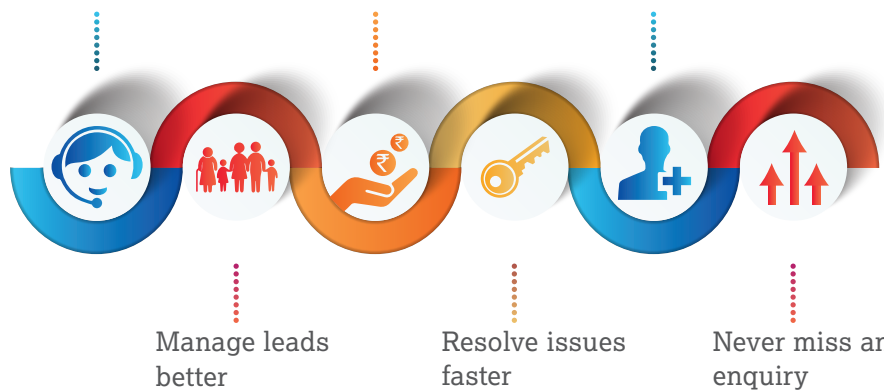


BUSINESS ADVANTAGES

Improve customer service and loyalty

Engage customers in a cost-effective way

Provide customer convenience



WHY OUR LIVE CHAT SOLUTION?

- Simple to configure solution
- Support existing clients and partners, engage with prospective customers
- Optimize customer service with additional chat statistics
- Simple pay-per-use model
- World-class product offering, with technology powered by TCS iON

1800-266-1800

🌐 www.tatateleservices.com | ✉ dobig@tatatel.co.in | Follow us on

